

THE AUTOMATOR

CAMPTEK SOFTWARE'S MONTHLY NEWSLETTER

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The covid-19 pandemic made 2020 a challenging year for businesses across the country. Many have been forced to adapt to an unfamiliar environment and think of creative solutions to new problems. Robotic Process Automation (RPA) is a great solution in this current climate as it addresses the growing need to do more with less during a time filled with uncertainty. Automation can sound like an intimidating concept to the everyday business user. However, you don't have to be an RPA expert to start uncovering your automation potential. Businesses simply need to start thinking critically about their everyday tasks. Any time-consuming processes that are highly repetitive or heavy on data entry are perfect candidates for automation. Automating processes like these will quickly lead to an increase in efficiency, growth and time for tasks of higher value. Automation is the future and as we look forward into the new year, the everyday user should feel empowered to embrace this technology.

- Jess Zaniewski, Marketing Coordinator

UiPath's Reboot Work Festival



Exciting times ahead!

Reboot Work Festival was **UiPath's** creative, response to a fall conference during a pandemic. The three-day virtual event was complete with special speakers, successful partner and customer stories, as well as solution-based and latest release demonstrations - all organized in a colorful, playful format with a "festival grounds" theme. The three days of content were organized in a pretty flexible and convenient format and made available across four time-zones (Americas, EMEA, India & South Asia and Asia Pacific). Each morning started with Keynote presentations under the "Big Tent" and were made available on-demand in the hours and days after.

Each day was threaded with a specific theme:

Day 1: Vision Day - highlighting the potential and future of a successful automation enterprise. Day 1 ended with headliner remarks from Daniel Dines (Co-Founder & CEO) about a fully automated enterprise and the evolution of automation. He highlighted defining trends and explained why and how UiPath and its customers are perfectly poised for a new era of automation.

Day 2: Product Day - took us through the latest and greatest capabilities from the 20.10 release. There was also a fair amount of discussion around the human/automation/bot relationship and the psychology behind the (sometimes) resistance to change and technology.

Day 3: Customer Day - focused on the UiPath customer automation successes and plans for the future. This day's keynote sessions spanned industries and included healthcare, aerospace, government, and retail.

CampTek Software was honored to present in collaboration with Cleveland Clinic during Day 1's Expertsville to highlight some attended solution options we are working on and planning to launch in 2021. Needless to say, we are excited to get to work in 2021 😊.

It is evident that UiPath has the strongest RPA Platform in total. They are continuing to invest heavily in building out supporting products (i.e., Test Suite, UiPath Apps, Data Center and Action Center). Our feeling is that they are aiming to be a "one stop shop" for all things related to Automation. The push for attended automation solutions will only increase in 2021 in which some very large companies will be adopting some very aggressive initiatives to implement digital assistants that can utilize the UiPath stack of technology. It is a general consensus that true "unattended" automation, while most common right now, has a ceiling. Daniel Dines, CEO said as much in his keynote address. The shared view we have with UiPath is that there are an infinite number of use cases for Attended Automation and it has a further reach - making this technology more "approachable" to non-technical professionals. This has always been the case and led to the famous phrase, a "Robot for every Human." While this phrase seemed to be a pipe dream when it was first coined, it is clear now with the articulation of the technology stack, it is quickly becoming a reality that UiPath will most likely take the lead the in.

Here's to a bright 2021!



Life Hack for your Paper Stacks

Saving Healthcare Admins time with the Power of Automation

By: Jess Zaniewski, Marketing Coordinator

As an administrative professional with a background in healthcare, I have seen first-hand how technological advancements aid healthcare professionals in delivering top notch care. With technology, medical professionals can easily update and retrieve patient information without having to sift through stacks of papers. However, there are still many time consuming processes in place that leave an open door for human error.

Manual data entry always played a large role in my previous healthcare admin responsibilities. I often found myself spending countless hours on manual data entry processes that largely focused on maintaining patient records. Current health records are crucial to timely billing and making informed decisions about patient care. However, keeping records current and flowing can quickly become an endless feat when there are large numbers of patients being managed regularly. I have spent hours, sometimes days, manually scanning hard copies of patient records onto the computer and attaching them to electronic medical records one by one. Other times, I might find myself reading from paper copies of documents and manually transcribing information into an electronic template.

At one point I remember thinking "I wish a robot could just attach these documents for me!" Little did I know at the time...this is *actually* possible! These manual tasks were a crucial part of my job, but so incredibly time consuming. I had to neglect other important aspects of my role as a result. With Robotic Process Automation (RPA), we can automate repetitive data entry processes like these using a bot. Bots can be programmed to read a high volume of scanned documents and attach them to the appropriate patient record, ultimately saving back office professionals like me precious time and resources. Bots also have the ability to function within any windows-based platform, keeping compatibility issues to a minimum.

In addition to keeping records current, it is equally as important to ensure documents are attached in the correct file. One of the first things you will learn about as a healthcare professional are [HIPAA \(The Health Insurance Portability and Accountability Act\) laws](#) and the importance of privacy when handling [PHI \(protected health information\)](#). When humans are tasked with hours upon hours of repetitive data entry, it is very easy for mistakes to occur. Unfortunately, small mistakes can carry some big consequences. Simply attaching a health record in the wrong place could mean compromising a patient's PHI and violating HIPAA privacy rules.

[Continue reading here!](#)

RPA Use Cases for Financial Services

A continued look at our [Financial Services Use Case Series](#). In this series we will outline a variety of industry-specific solutions to help you visualize how such a solution might be implemented that may otherwise seem abstract or unattainable.



Release 5: Regulatory Compliance

The SEC and other regulatory bodies ensure that financial institutions remain fair and consistent across the United States, and the world. With ever-changing financial regulation, it is often expensive for financial services organizations to keep up. The use of Robotic Process Automation (RPA) allows for automation of regulatory rules and allows employees to work on more creative, engaging and high value-add tasks.

Automatic Form Completion

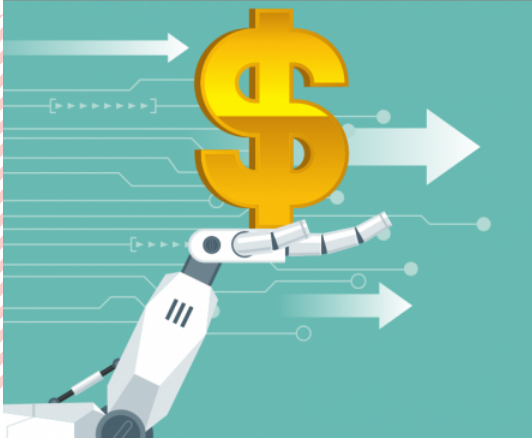
Financial services companies are regularly required to fill out forms in a specific manner in order to satisfy financial regulations. Many of these forms are related to accounting practices and include tax exemption forms, reporting forms and other necessary reports. Most, if not all, financial forms are structured so that RPA can easily input data from any data source. Such reporting does not only save time, but it also guarantees accuracy by preventing human error in transmission of data.

Automatic Form Reading

Financial services companies regularly gather data for research or processing. For instance, many who apply for mortgages or credit cards through a bank fill out a form. RPA can organize the input data from the form in whatever means best for the organization to save FTEs and ensure data accuracy. Additionally, RPA can be used to process public data. For example, sec.gov reports financial statements in 10-K, 10-Q, and 8-K forms for publicly traded companies. This data aggregation is accurate and saves FTEs. CampTek Software, through experience in building bots for financial services companies, builds RPA solutions in a way to comply with all government and security regulation as to promise sound solutions for their customers.

[Read more from this series here!](#)

CampTek Software's Cerner Revenue Cycle Webinar



CampTek Software recently hosted an exciting webinar on how to successfully automate the revenue cycle process. We outlined our systematic approach to automating the revenue cycle with easy to use RPA. We focused on your processes and systems and took a look at how RPA can quickly save you time and stress by managing and automating various aspects of the revenue cycle and other areas of your organization. We also shared a sneak peak of some new key features and benefits to using automation within your environment. If you were unable to attend and would like to learn more, you can [watch a recording of the webinar here!](#)

CampTek Team Member Highlight: Meet Mihai Cerbu!

Hometown: Galati, Romania

Position at CampTek Software: Senior RPA Developer and Architect

Description of position at CampTek Software: I am mainly involved in the full RPA cycle of the UiPath based automations, from scoping and documenting the business processes, developing the code, testing, installing the automations in the production environment and supporting them as they go live and thereon. I am also administrating the entire UiPath Architecture and the CampTek Websites.

Favorite part about working at CampTek Software: My favorite part about working at CampTek is the team I'm working with and the fact that everyone is dedicated and working hard to achieve the same goals.

Go-to COVID-19 quarantine activity: Netflix and playing video games here and there.

Hobbies: Watching sports, going for long walks, cooking and lately chess.



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